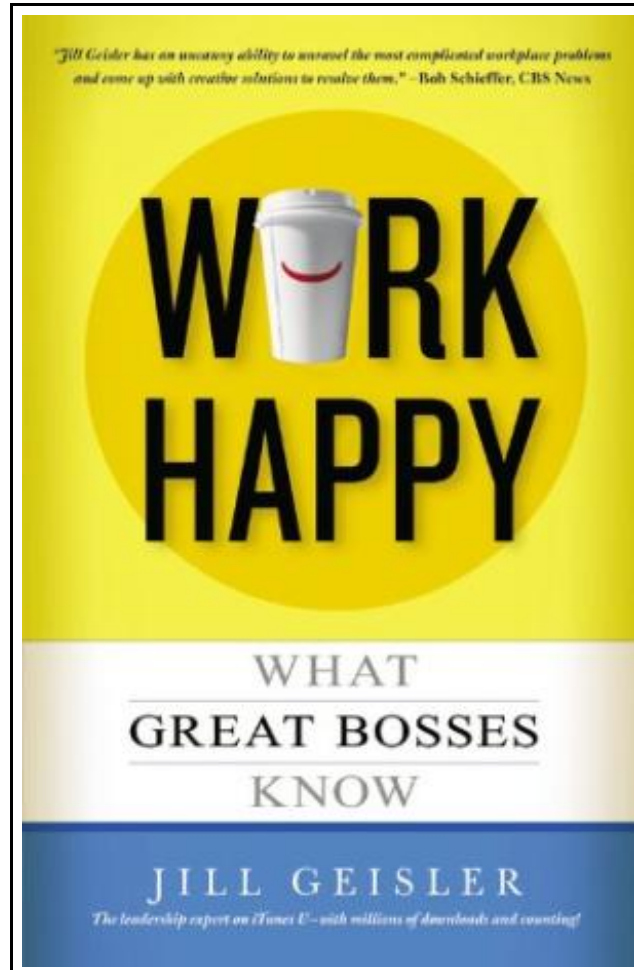


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(Miss Susana Windler DDS)

WORK HAPPY: WHAT GREAT BOSSES KNOW (PAPERBACK)



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Little, Brown Company, United States, 2014. Paperback. Book Condition: New. 202 x 132 mm. Language: English . Brand New Book. When Jill Geisler was appointed to news director of her local station at the age of 27, her senior managerial experience was limited to a high school job at a candy shop. Thirty years later, she is one of the leading consultants for managers across the country. WORK HAPPY shares what she s learned over the years, specifically, what makes good bosses great. Oftentimes, managers find themselves in the same position as Geisler did 30 years ago; they were good performers, so they were tapped to lead a team. But what made them good at their craft isn t guaranteed to make them good at helping others excel. They have managerial skill gaps, big ones, and their mistakes can hurt employees, businesses and their own careers. In WORK HAPPY, Geisler specifically addresses these skill gaps and provides managers with practical and precise research-based tools they can put to use immediately. The book is divided into three sections: What Great Bosses Know and Do; How Great Bosses Grow Great Employees; and How Great Bosses Build Great Places to Work. The chapters in each section address the various challenges that managers face in the work place and specific advice for conquering them. Chapters include: . What Employees Never Forget-and Never Forgive . Manage Yourself So You Can Lead Others . Tough Times, Tough Love; Handling Problem People and Tricky Situations . Why It Pays to be a Coach . How to Make Collaboration a Way of Life . Would Your Best People Tell Their Best Friends to Work Here? Along with the advice in each chapter, Geisler also includes quotes from real employees about great bosses and what they do so well,...



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